

Independent Monitoring for Quality Lackawanna/Susquehanna AE/County Summary 2010



- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes at least once every 3 years. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.

- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving peoples' quality of life.
- This information presents some of the findings from the 2009-10 report. For a full report please contact your administrative entity/county or go to the Department of Public Welfare (DPW)'s website at www.state.pa.us.

<p>Choice:</p>	<p>Community:</p>
<p>59% vote</p>	<p>90% go out for fun</p>
<p>61% choose what they do during the day</p>	<p>36% go to worship weekly</p>
<p>46% choose where they live</p>	<p>44% go to the mall weekly to shop</p>
<p>33% have a key to get into the house</p>	<p>46% go to a restaurant weekly</p>
<p>74% always carry ID</p>	

Happy*:



It is often found that people report being happy with whatever they have.

Relationships:



93% are happy with their lives



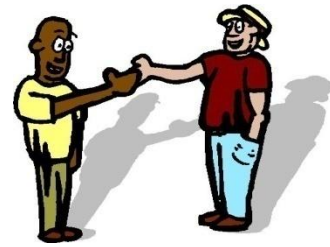
90% talk to family when they want



89% are happy with their work



84% can see friends when they want



*Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.

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